

SERVICE CHARGES Area - Sydney Metropolitan

Effective Date – 3 December 2020

ITEM	DESCRIPTION	FEE
All rates are exclusive of GST		
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday - 6:00am to 4:00pm Saturday - 6:00am to 12:00noon	Not applicable
Out of Hours Note: Rates are applied as “ex-plant” times and not “on-site” times.	Monday to Friday - 4:00am to 6:00am Monday to Friday - 4:00pm to 6:00pm Monday to Friday - 6:00pm to 4:00am Saturday - 4:00am to 6:00am Saturday - 12:00noon to 4:00pm Saturday to Monday - 4:00pm to 4:00am Note: All public holidays are treated as a Sunday	\$10.00/m ³ (min charge of \$40.00) \$10.00/m ³ (min charge of \$40.00) \$50.00/m ³ (min charge of \$200.00) \$10.00/m ³ (min charge of \$40.00) \$25.00/m ³ (min charge of \$100.00) \$50.00/m ³ (min charge of \$200.00)
Plant After Hours Service Fee Minimum 72 hours notice required	Applies outside Normal Operating Hours 1 x Plant, Batcher and Agitator Each additional Agitator Cancellation of a pour within 24 hours	\$625.00/hour (min 4 hours) \$125.00/hour (min 4 hours) \$1,500.00 per event
Order Cancellation	Day of pour After 3pm day prior to pour	\$10.00/m ³ \$5.00/m ³
Agitator Standby	Applies when outside Normal Operating Hours	\$200.00/hour/agitator on a pro rata basis after first hour
Waiting Time	Applied after first 45 minutes on site Normal Operating Hours Outside Normal Operating Hours	\$3.50/minute after 45 minutes \$7.00/minute after 45 minutes
Minimum Load	Loads less than 4.0m ³	\$50.00/m ³ undelivered
Distance Cartage	Loads delivered more than 15km from nearest Hymix plant	\$2.00/m ³ /km
Returned Concrete Handling Fee	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking the excess concrete on their site or have it returned to Hymix at the following cost: 0.1m ³ to 1.0m ³ > 1.0m ³ rounded up to nearest whole m ³	\$200.00/m ³ \$200.00/m ³
Manual Additions Max 12kg per unit	All manual additions	\$20.00/m ³
Slump Modification	Loads where slump is increased ≥ 20mm (No deductions apply for slumps less than 80mm)	\$5.00 per 20mm slump (or part thereof)
Blowback	Pump clearing line back into Agitator	No longer permitted
Hyset (Set Time Modification)	Hyset Hyset Advantage Hyset Advantage +	\$10.00/m ³ \$20.00/m ³ \$25.00/m ³
Alternative Aggregate	10mm or less > 20mm	\$10.00/m ³ POA
Plant Delay Fees	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hymix reserves the right to recover costs up to \$10,000 per hour
Administration Fee	Replacement invoices or delivery dockets	\$5.00/copy
Concrete Testing	Charges apply for requested testing to meet specification requirements.	Refer to Technical Services Charges

* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

** All charges are subject to change without notice.

SERVICE CHARGES

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Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ± 150 microstrain.

Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m³ and quantity increments will apply.
For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m³ and quantity increments will apply.
These load size restrictions may change periodically. For further information please contact your Hymix representative.

Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.3% for MasterCard and Visa and 2.09% for AMEX.

TECHNICAL SERVICES CHARGES

Area - New South Wales

Effective Date – 1 February 2020

STANDARD TESTING SERVICES	DESCRIPTION	FEE
All rates are exclusive of GST		
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 4:00pm All tests to AS1012 and/or AS1379 All tests exclude 0-2 day age information, but include sample, slump, cast, test & report at 28 days	Not applicable
Standard Compression Test	100mm cylinders – (minimum of 3 cylinders, includes one slump)	\$240.00 per test
Indirect Tensile	150mm cylinders (minimum of 3 cylinders)	\$240.00 per test
Grout cubes with no slump	Minimum of 3	\$165.00 per test
Flexural Test	300Mm x 100mm x 100mm beam (minimum of 3)	\$450.00 per test
100mm cylinders	Crush and report only	\$35.00 per cylinder
100mm cylinders	Sample, slump and cast only	\$55.00 per cylinder
100mm cylinders	0-2 day age surcharge	\$40.00 per cylinder
ADDITIONAL TESTING AND OTHER ITEMS		
Slump	If already on-site	\$30.00 per test
Air Content	If already on-site	\$90.00 per test
Density of Fresh Concrete	If already on-site	\$77.00 per test
Density of Hardened Concrete	Method 2 If in addition to compression cylinders or cores	\$55.00 per test \$21.00 per test
Dry Shrinkage Testing	Part A and part B	\$390.00 per test
Dry Shrinkage Testing	Part B	\$225.00 per test
Chloride and Sulphate Test on Hardened Concrete		\$278.00 per test
AAR	Alkali reactivity	\$980.00 per test
Trial mixes	Design, sample and preparation (testing is charged at above rates)	\$900.00 per test
RMS Trial mixes		\$1,800.00 per test
Coring	Excluding establishment fee	\$58.00 per test
Coring Establishment Fee		\$165.00 per test
Coring - Test Core and Report	Strength Density	\$37.00 per test \$22.00 per test
Steel Fibre Count in Plastic Concrete		\$127.00 per test
Sorptivity Test	RTA T362	\$100.00 per test
Vebe Test		\$30.00 per test
Bleed Test	Site Lab	\$214.00 per test \$90.00 per test
Setting Time Test		\$240.00 per test
Visual Slump Only	Minimum 5 per hour	\$13.00 per test
Visual Slump Only	If less than 5 per hour	\$59.00 per test
Slump Flow Test	Including T-500 and VSI	\$72.00 per test
J - Ring Test		\$41.00 per test
Rapid Penetration Test		\$50.00 per test

TECHNICAL SERVICES CHARGES

Area - New South Wales

Effective Date – 1 February 2020

ADDITIONAL CHARGES	DESCRIPTION	FEE
In addition to the above rates and charged per half hour or part thereof		All rates are exclusive of GST
Site Supervision	With or without cylinders	\$59.00 per hour
Slow Testing	If less than one sample per hour	\$59.00 per hour
Waiting Time		\$59.00 per hour
Tester Only		\$59.00 per hour
Lab Opening Fee Outside Normal Hours	Monday to Friday - before 6:00am or after 4:00pm Add Lab Special Hourly Fee if it is a Saturday, Sunday or Public Holiday	\$520.00 per item
Lab Special Hourly Fee	Saturday, Sunday and Public Holiday (minimum 4 hours)	\$54.00 per hour
Test on-site after hours	Monday to Friday 4:00pm - 9:00pm (testing charges are extra)	\$34.00 per hour
	Monday to Friday 9:00pm - 6:00am (testing charges are extra)	\$54.00 per hour
	Saturday 6:00am - 12:00noon (testing charges are extra)	\$37.00 per hour
	Saturday 12:00noon - Sunday and public holidays - all day (minimum of 4 hours) (testing charges are extra)	\$54.00 per hour
Night Shift	On-site (Minimum 4 hours, testing charges extra)	\$52.00 per hour
Late cancellation of concrete - Normal Hours	Notified within 1 hour of the ordered time or if the tester has arrived on site	\$144.00 per cancellation
Late cancellation of concrete - Normal Hours	Notified within 24 hours of the ordered time	\$155.00 per cancellation

MISCELLANEOUS CHARGES

In addition to the above rates and charged per half hour or part thereof

Re-issue of Test Certificates	Plus Additional Charge per Certificate	\$52.00 each
Re-printing of test certificates		\$1.50 each
Establishment fee		\$82.00 per item
Thermocouple wire		\$20.00 per metre
Hire charge	Daily - three channel	\$57.00 per day
Hire charge	Up to 1 week	\$258.00 per week
Hire charge	Up to 12 weeks	\$155.00 per week
Hire charge	More than 12 weeks	\$103.00 per week

Product Testing

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