

SERVICE CHARGES Area - Brisbane and Gold Coast

Effective Date – 1 January 2024

Expires - 31 March 2024*
*Subject to changes with 30 days notice

ITEM	DESCRIPTION	FEE
All rates are exclusive of GST		
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 6:00pm	Not applicable
Out of Hours Note: Rates are applied as “ex-plant” times and not “on-site” times.	Monday to Friday – 4:00am to 6:00am Monday to Friday – 6:00pm to 4:00am Saturday – 4:00am to 12:00noon Saturday – 12:00noon to 5:00pm Saturday 5:00pm to midnight Sunday & Public Holidays Note: All public holidays are treated as a Sunday	\$8.00/m ³ (min charge of \$32.00) \$45.00/m ³ (min charge of \$180.00) \$8.00/m ³ (min charge of \$32.00) \$30.00/m ³ (min charge of \$120.00) \$45.00/m ³ (min charge of \$180.00) \$45.00/m ³ (min charge of \$180.00)
Plant After Hours Service Fee Minimum 72 hours notice required	Applies outside Normal Operating Hours Monday to Friday after 6.00pm and before 4.00am Saturday after 12.00noon	\$2,000.00 \$2,000.00
Plant Personnel	Monday to Friday after 6pm & before 4am, Saturday noon - 5pm Saturday 5.01pm to 12 midnight, Sunday & Public Holidays	\$72.00/personnel/hr minimum 4 hours \$144.00/personnel/hr minimum 4 hours
Order Cancellation Outside Hours	Cancellation of pour within 48 hours	Plant and Personnel charges will Apply
Order Cancellation	Cancellation of pour within 36 hours Less than 50m ³ 50m ³ to 150m ³ More than 150m ³	\$700.00 \$2,000.00 \$3,600.00
Agitator Standby	Monday to Friday after 6pm & before 4am, Saturday noon - 5pm Saturday 5.00pm to 12 midnight, Sunday & Public Holidays	\$72.00/truck/hr minimum 4 hours \$144.00/truck/hr minimum 4 hours
Waiting Time	Applies after 30 minutes on site - Normal Operating Hours - Out of Hours	\$2.50 per min after the first 30 mins \$3.50 per min after 60 min \$5.00 per min after the first 30 mins \$7.00 per min after 60 min
Minimum Load	Applies to loads less than 4.0m ³	\$50.00 per undelivered m ³ (or part thereof) less than 4.0 m ³
Distance Cartage	Up to 15kms from Hymix plants	\$2.00 per km/m ³ will apply thereafter
Returned Concrete Handling Fee	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking the excess concrete on their site or have it returned to Hymix at the following cost: 0.1m ³ to 1.0m ³ > 1.0m ³ rounded up to nearest whole m ³	\$400.00/m ³ \$400.00/m ³
Manual Additions Max 12kg per unit	All manual additions	POA
Customer Supplied Colour and other additives	Any colour or additive supplied by customer will incur fees including a truck washout fee. All colour or additive supplied must comply with Hymix Health & Safety Policy. If it does not comply, Hymix has the right not to use the colour or additive supplied or supply at a higher rate	POA
Slump Modification	For increased slump greater than 80mm a charge per additional 20mm applies. No deductions apply for slumps less than 80mm.	\$5.00m ³ per 20mm of slump for N Class mixes (or part thereof)
Hyset (Set Time Modification)	Hyset Hyset Advantage Hyset Advantage +	\$6.00/m ³ \$12.00/m ³ \$25.00/m ³
Alternative Aggregate	10mm 7mm	\$7.00m ³ \$10.00m ³
Reduced Line Mixes	Normal mixes and only up to 32mpa with 80 slump. (All other reduced line mixes price on request)	\$12.00m ³



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Ice and Chilled Water	Dosage as requested	POA
Retarder	Slow Set	\$2.00/m ³
	Extra Slow Set	\$6.00/dose/m ³
Xypex	Per m ³ Any pours under 20m ³ incur a one off fee	As per quote \$120.00
Multi-drop Pours	2 deliveries, 1 truck, a separate docket and invoice must be supplied	Minimum Cartage, Distance Surcharge and Waiting time charges may apply
Plant Delay Fees	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hymix reserves the right to recover costs up to \$10,000 per hour
Administration Fee	Replacement invoices or delivery dockets	\$5.00/copy
Concrete Testing	Charges apply for requested testing to meet specification requirements.	Refer to Technical Services Charges

* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

** All charges are subject to change with 30 days notice.

Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ±150 microstrain.

Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m³ and quantity increments will apply.

For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m³ and quantity increments will apply.

These load size restrictions may change periodically. For further information please contact your Hymix representative.

Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

TECHNICAL SERVICES CHARGES

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STANDARD TESTING SERVICES	DESCRIPTION	FEE
Minimum 24 hours notice to book testing and any changes to orders within that time will be subject to availability. Any testing required over and above normal project assessment for compression should be advised at time of booking		All rates are exclusive of GST
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 4:00pm	Not applicable
Standard Compression Test	100mm cylinders – (minimum of 3 cylinders, includes one slump)	\$215.00 per test
Extra Compression Test	100mm cylinders	\$73.00 per cylinder
Slump Only		\$100.00 each
Extra Slump Test		\$35.00 each
Standard Flexural Test	100mm beam (minimum of 3)	\$530.00 per test
Extra Flexural Test	100mm beam	\$180.00 per beam
Standard Indirect Tensile Test	150mm Cylinders (minimum of 3)	\$230.00 per test
Standard Shrinkage Test	75mm Beams (minimum of 3)	\$510.00 per test
Sample Only	100mm Cylinders (minimum of 3 cylinders)	\$140.00 per test
Crush Only	Cylinders must be delivered to Laboratory	\$52.00 per cylinder

ADDITIONAL TESTING AND OTHER ITEMS

Air Content		\$150.00 each
Grout test	75/50mm Cube (minimum of 3)	\$155.00 per test
Extra Grout	75/50mm Cube cure and crush only	\$52.00 per cube
Core test	Cure, cap, crush & report only (Additional charge for securing of cores and site establishment may be applied)	\$125.00 per core
Trial Mix Fee	Does not include associated tests, Extra Costs Associated with non local aggregates will be charged to client	\$450.00 per trial
Bleed		POA
Steel Fibre Count		POA
Schmidt Hammer Test & report		\$1,000.00 each
Insitu Concrete Temperature Measure / Report		POA

ADDITIONAL CHARGES

In addition to the above rates and charged per half hour or part thereof

Late Cancellation of Testing	within an hour of scheduled delivery time	\$170.00 each
Slow Testing Surcharge (Waiting Time)	Applies if there is greater than 30 minutes between tests or delays to original start time Normal Operating Hours Outside Normal Operating Hours	\$1.50/minute after 30 minutes \$3.00/minute after 30 minutes
Test on site after hours	Saturday 6:00am - 12:00 noon Additional to standard charges above	\$20.00 per cylinder
Testing Surcharge	Monday to Friday Testing 4:00pm - 6:00am Additional to standard charges above - Min 4 Hours Saturday 12:00 noon to Monday 6:00am & Public Holidays Additional to standard charges above - Min 4 Hours	\$20.00 per cylinder \$60.00 per hour \$20.00 per cylinder \$80.00 per hour
Moulds Lost, Damaged or stolen from Site		\$135.00 per mould (cylinder) \$500.00 per mould (flexural) \$860.00 per mould (shrinkage)
Travel Time	Applies outside Brisbane or Gold Coast Metro area	\$60.00 per hour

Issue Date Oct-2023

For other test types and charges, please refer to the local Hymix Technical Service Centre for further details.



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MISCELLANEOUS CHARGES	DESCRIPTION	FEE
		All rates are exclusive of GST
Lab Opening fee	Applies for after hours crushing, trials, commence curing etc	\$500.00 per event
Re-issue of Test Certificates	Plus Additional Charge per Certificate	\$25.00 each
Re-printing of test certificates		\$5.00 each
AS1379 Production assessment report		\$260.00 each
Aggregate / Quarry Testing		POA

Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.