

SERVICE CHARGES

Area - Victoria

Valid from – 1 January 2024

Expires - 30 June 2024*
*Subject to changes with 30 days notice

ITEM	DESCRIPTION	FEE
All rates are exclusive of GST		
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 4:00pm Saturday – 6:00am to 12:00 noon	Not applicable
Out of Hours Note: Rates are applied as “ex-plant” times and not “on-site” times.	Monday to Friday – 4:00am to 6:00am Monday to Friday – 4:00pm to 6:00pm Monday to Friday – 6:00pm to 4:00am* *including to 4:00am Saturday Saturday - 12:00am to 4:00am Saturday – 4:00am to 6:00am Saturday – 12:00noon to 4:00pm Saturday 4:00pm to Monday 4:00am	\$9.00/m ³ (min charge of \$36.00) \$9.00/m ³ (min charge of \$36.00) \$54.00/m ³ (min charge of \$216.00) \$54.00/m ³ (min charge of \$216.00) \$9.00/m ³ (min charge of \$36.00) \$36.00/m ³ (min charge of \$144.00) \$54.00/m ³ (min charge of \$216.00)
Plant After Hours Service Fee Note: A minimum of 72 hours notice is required prior to delivery	Applies to any supply outside Normal Operating Hours. Note: In addition Outside Hours Charge will also apply. Minimum of 48 hours notice required for all cancellations otherwise fee will be charged regardless of supply. To open outside Normal Operating Hours i.e. for concrete supplied after 6:00pm Monday to Friday, after 4:00pm Saturday and prior to 4:00am Monday the following week	\$4,000 per event (includes one plant, one batcher and one truck. for a period of 4 hours) Over 4 hours \$1,000/hour or part thereof Extra truck hire \$200/hour with a minimum charge of 4 hours per event
Order Cancellation	Applies when a pour less than 50m ³ is cancelled after 12.00pm on the day prior to the pour. Applies when a pour greater than 50m ³ is cancelled after 12.00pm on the day prior to the pour	\$1,590 per event \$3,180 per event
Excess Discharge Time (Waiting Time)	\$ S S O L H V D I W H U ζ U V W P L Q X W H V R Q V L W H - Normal Operating Hours - Outside normal Operating Hours	\$3.00/minute after 45 minutes \$6.00/minute after 45 minutes
Distance Charge	Applies to loads delivered greater than 15kms from the nearest plant outside the metropolitan area	\$2.00/m ³ /km
Truck Standby Fee	Applies outside Normal Operating Hours when an order does not proceed at the original booked time or when delays occur in excess of one hour (with less than 24 hour notice)	\$286.00/hour/truck on a pro rata E D V L V D I W H U ζ U
Minimum Load Charge	Applies to Maxi loads less than 4.0m ³ up to 15kms (excludes Mini Truck Deliveries) For loads less than 4.0m ³ delivered greater than 15kms from the nearest plant outside the metropolitan area	\$70.00 per m ³ (undelivered) (or part thereof) less than 4.0 m ³ \$2.00/m ³ /km
Mini Trucks Charge	All loads requested to be delivered in a mini truck will be charged a Load Fee per truck load. (in lieu of minimum load charge)	\$180.00 per load
Decorative Concrete Load Fee	Applies to all loads of Polished or Exposed Concrete Delivered	\$106.00/load
Returned Product Handling Fee	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking excess concrete on their site, or have it returned to Hanson for disposal at the following costs. 0.1m ³ – 3.0m ³ 3.1m ³ – 4.0m ³ 4.1m ³ – 5.0m ³ 5.1m ³ – 6.0m ³ 6.1m ³ – 7.0m ³ 7.1m ³ – 8.0m ³ 8.1m ³ – 9.0m ³ 9.1m ³ – 10.0m ³ 10.1m ³ – 11.0m ³ 11.1m ³ – 12.0m ³	\$510.00 \$680.00 \$850.00 \$1,020.00 \$1,190.00 \$1,360.00 \$1,530.00 \$1,700.00 \$1,870.00 \$2,040.00

* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

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6 O X P S 0 R G L ζ F D W L R Q	For increased slump greater than 80mm a charge per additional 20mm applies. No deductions apply for slumps less than 80mm Easycrete - Slump 120-160mm	\$4.00 per 20mm of slump (or part thereof) \$6.00/m ³
Manual Additions	All manual additions made at Hanson concrete plant to be added by Hanson Staff only on top of the ordered mix recipe. Product disclaimers will apply. Site Induction Fee	POA \$150/hr/person
Sure-set	Gold Silver Bronze	\$27.00/m ³ \$11.00/m ³ \$7.00/m ³
Small Aggregate	7mm stone or smaller 14mm Other aggregate sizes	\$24.00/m ³ \$12.00/m ³ POA
Plant Delay Fees	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hanson reserves the right to recover costs up to \$17,490 per hour
Quarry Opening Fee		\$26,500 per event
Administration Fee	Replacement invoices or delivery docketts	\$9.00/copy
Temperature Control	& R P S O L D Q F H Z L W K D Q \ W H P S H U D W X U H V S H F L ζ F D W L R Q L V Q R W L Q F	
Concrete Testing	Refer Technical Services Charges attached or provided separately include mix design processing fee	

Product Testing

• Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

Delivery Notice - Special Mixes

• For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

Waterproof Concrete

• Hymix does not guarantee waterproofness or impermeability
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calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
• Minimum 72 hours notice is required prior to delivery

Temperature Control

• Hymix does not guarantee the temperature of the concrete.
For concrete that requires temperature control, the price will
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requirements to complete the pour.

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• 6 K U L Q N D J H V S H F L ζ F D W L R Q L V E D V H G R Q H Y O N E A S T O P T I O N U R A C C U M U S T E R S T O P A Y T H E I N V O I C E S U A S 1 0 1 2 . Site testing could result in variations in test results of up to ±150 microstrain.

Load Size Restrictions

• To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m³ and quantity increments will apply.
For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m³ and quantity increments will apply.
These load size restrictions may change periodically. For further information please contact your Hymix representative.

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• Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

Payment Terms and GST

• Cash sales – payment required prior to delivery
C R E D I T C A R D P A Y M E N T S – P A Y M E N T S M U S T B E F O R W A R D E D I N W R I T I N G B Y H Y M I X A L L R A T E S A R E E X C L U S I V E O F G S T

Credit Card Payments

• Hymix has the option for all customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

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TECHNICAL SERVICE CHARGES

Area - Victoria

Effective Date – 1 January 2024

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STANDARD AGGREGATE TESTING SERVICES (AS 1141)	Test Method	FEE	Billing Unit
		All rates are exclusive of GST	
Sampling of Soil / Aggregate	AS 1141.3.1	\$35.00	per sample
Bulk Density of Aggregate	AS 1141.4	\$145.00	per test
Particle Density & Water Absorption (¿ Q H D J J U H J D W H)	AS 1141.5	\$210.00	per test
Particle Density & Water Absorption (coarse aggregate)	AS 1141.6.1	\$175.00	per test
Particle Size Distribution by sieving (< 4.75mm)	AS 1141.11.1	\$125.00	per test
Particle Size Distribution by sieving (4.75mm – 20mm)	AS 1141.11.1	\$175.00	per test
Particle Size Distribution by sieving (> 20mm)	AS 1141.11.1	\$205.00	per test
Particle Shape by Proportional Calliper (inc. PSD)	AS 1141.14	\$290.00	per test
Flakiness Index (inc. PSD)	AS 1141.15	\$290.00	per test
Average Least Dimension, exc. PSD (> 10mm)	AS 1141.20.1	\$175.00	per test
Average Least Dimension, exc. PSD (5mm & 7mm)	AS 1141.20.2	\$175.00	per test
Average Least Dimension, exc. PSD (Calculation)	AS 1141.20.3	\$60.00	per test
Aggregate Crushing Value	AS 1141.21	\$405.00	per test
Wet Dry Strength Variation	AS 1141.22	\$460.00	per test
Los Angeles Value	AS 1141.23	\$265.00	per test
Sodium Sulphate Soundness – cost per test fraction	AS 1141.24	\$250.00	per fraction
Degradation Factor - Fine, Coarse & Source Rock (exc. Crushing if required)	AS 1141.25.1, 25.2, 25.3	\$185.00	per test
Coarse Aggregate Quality by Visual Assessment	AS 1141.30.1 / RC 372.01	\$115.00	per test
Light Particles	AS 1141.31	on request	per test
Weak Particles in Coarse Aggregates	AS 1141.32	\$140.00	per test
Clay & Fine Silt (settling method)	AS 1141.33	\$70.00	per test
Organic Impurities Other Than Sugar	AS 1141.34	\$70.00	per test
Presence of Sugar	AS 1141.35	\$140.00	per test
Potential Alkali-Silica Reactivity	AS 1141.60.1 / RC 376.03	on request	per test
STANDARD CEMENT TREATED TESTING SERVICES (AS 5101)			
Cement Content of Treated Roadbase Material	AS 5101.3.3	\$120.00	per test
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8 Q F R Q ¿ Q H G & R P S U H V L Testing only H Q J W K	AS 5101.4	\$120.00	per cylinder
STANDARD SOIL TESTING SERVICES (AS 1289)			
Soil Moisture Content – Oven / Frypan drying method	AS 1289.2.1.1 / 2.1.6	\$45.00	per test
Determination of the Liquid Limit of a Soil	AS 1289.3.1.1		
Determination of the Plastic Limit of a Soil	AS 1289.3.2.1		
Plasticity Index of a Soil	AS 1289.3.3.1	\$200.00	per sample
Determination of the Linear Shrinkage of a Soil	AS 1289.3.4.1		
Particle Size Distribution of a Soil or Roadbase material	AS 1289.3.6.1	\$255.00	per test

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STANDARD SOIL TESTING SERVICES (AS 1289)	Test Method	FEE	Billing Unit
		All rates are exclusive of GST	
Sand Equivalent of a material	AS 1289.3.7.1	\$185.00	per test
Determination of the pH of a Soil	AS 1289.4.3.1	\$170.00	per test
Determination of the Electrical Resistivity of a Soil	AS 1289.4.4.1	on request	per test
Maximum Dry Density of a Soil – Standard Compaction	AS 1289.5.1.1	\$235.00	per test
Maximum Dry Density of a Soil ± 0 R G L ç H G & R P S D F W L R Q	AS 1289.5.2.1	\$275.00	per test
California Bearing Ratio	AS 1289.6.1.1	\$290.00	per test
Permeability of a Soil	AS 1289.6.7.1 / 6.7.2	on request	per test
Effective Angle of Internal Friction	Q181c	on request	per test
AFTER HOURS AND EXTRA CHARGES			
Laboratory Opening fee - Outside normal working hours (plus relevant testing charges)	-	\$650.00	per item
After Hours Call Out Fee (does not include testing charges)	-	\$525.00	per event
After Hours Testing Surcharge (Weekdays between 4:00 pm and 6:00 pm)		Standard Rate plus 50%	-
After Hours Testing Surcharge (Saturdays between 6:00 am and 12:00 pm)		Standard Rate plus 50%	-
After Hours Testing Surcharge (Weekdays between 6:00 pm and 6:00 am, Saturdays before 6:00 am or after 12:00 pm, Sunday and Public Holidays)		Standard Rate plus 100%	-
Slow Testing Surcharge/Waiting time (less than 1 standard compression tests per hour due to site delays, or delays to original start time)	-	\$140.00	per hour
Travel Charge (if more than 40km from Laboratory location)	-	\$2.00	per km
Cancellation of Testing within 90 minutes of test booked - normal hours (6:00 am to 4:00 pm)	-	\$270.00	per event
Cancellation of Testing within 24 hours - after hours work (Weekdays between 6:00 pm and 6:00 am, Saturdays before 6:00 am or after 4:00 pm, Sunday and Public Holidays)	-	\$1,200.00	per event
Change test age for cylinder / beam testing (if arranged after on-site testing has been completed)	AS 1012.9	\$70.00	per cylinder
Site Supervision (with or without on-site testing)	-	\$175.00	per hour
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Department of Transport (VicRoads) conc. mix registration – Customer submit	Section 610	\$120.00	per mix
Department of Transport (VicRoads) conc. mix registration – Hanson submit	Section 610	\$700.00	per mix
Technical Manager / Specialist Hourly Rate	-	\$195.00	per hour
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AS1379 Compliance Report	-	\$200.00	per report
Concrete Compressive Strength Projection Report	-	\$150.00	per report
Curing Box Supply/Lost/Damaged	-	\$400.00	per item
Concrete Cylinder Moulds Lost/Damaged	-	\$350.00	per item
Inductions	-	POA	per project
Test Report Upload to Client System	-	\$18.00	per report

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