

**Hymix**

## SERVICE CHARGES Area - Victoria

Effective Date – 1 January 2024

Expires - 30 June 2024\*  
\*Subject to changes with 30 days notice

ITEM	DESCRIPTION	FEE
		All rates are exclusive of GST
<b>Normal Operating Hours</b> Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 4:00pm Saturday – 6:00am to 12:00 noon	Not applicable
<b>Out of Hours</b> Note: Rates are applied as “ex-plant” times and not “on-site” times.	Monday to Friday – 4:00am to 6:00am Monday to Friday – 4:00pm to 6:00pm Monday to Friday – 6:00pm to 4:00am* *including to 4:00am Saturday Saturday - 12:00am to 4:00am Saturday – 4:00am to 6:00am Saturday – 12:00noon to 4:00pm Saturday 4:00pm to Monday 4:00am	\$9.00/m <sup>3</sup> (min charge of \$36.00) \$9.00/m <sup>3</sup> (min charge of \$36.00) \$54.00/m <sup>3</sup> (min charge of \$216.00) \$54.00/m <sup>3</sup> (min charge of \$216.00) \$9.00/m <sup>3</sup> (min charge of \$36.00) \$36.00/m <sup>3</sup> (min charge of \$144.00) \$54.00/m <sup>3</sup> (min charge of \$216.00)
<b>Plant After Hours Service Fee</b> Note: A minimum of 72 hours notice is required prior to delivery	Applies to any supply outside Normal Operating Hours. Note: In addition Outside Hours Charge will also apply. Minimum of 48 hours notice required for all cancellations otherwise fee will be charged regardless of supply. To open outside Normal Operating Hours i.e. for concrete supplied after 6:00pm Monday to Friday, after 4:00pm Saturday and prior to 4:00am Monday the following week	\$4,000 per event (includes one plant, one batcher and one truck. for a period of 4 hours) Over 4 hours \$1,000/hour or part thereof Extra truck hire \$200/hour with a minimum charge of 4 hours per event
<b>Order Cancellation</b>	Applies when a pour less than 50m <sup>3</sup> is cancelled after 12.00pm on the day prior to the pour. Applies when a pour greater than 50m <sup>3</sup> is cancelled after 12.00pm on the day prior to the pour	\$1,590 per event \$3,180 per event
<b>Excess Discharge Time (Waiting Time)</b>	Applies after first 45 minutes on site - Normal Operating Hours - Outside normal Operating Hours	\$3.00/minute after 45 minutes \$6.00/minute after 45 minutes
<b>Distance Charge</b>	Applies to loads delivered greater than 15kms from the nearest plant outside the metropolitan area	\$2.00/m <sup>3</sup> /km
<b>Truck Standby Fee</b>	Applies outside Normal Operating Hours when an order does not proceed at the original booked time or when delays occur in excess of one hour (with less than 24 hour notice)	\$286.00/hour/truck on a pro rata basis after first hour
<b>Minimum Load Charge</b>	Applies to Maxi loads less than 4.0m <sup>3</sup> up to 15kms (excludes Mini Truck Deliveries) For loads less than 4.0m <sup>3</sup> delivered greater than 15kms from the nearest plant outside the metropolitan area	\$70.00 per m <sup>3</sup> (undelivered) (or part thereof) less than 4.0 m <sup>3</sup> \$2.00/m <sup>3</sup> /km
<b>Mini Trucks Charge</b>	All loads requested to be delivered in a mini truck will be charged a Load Fee per truck load. (in lieu of minimum load charge)	\$180.00 per load
<b>Decorative Concrete Load Fee</b>	Applies to all loads of Polished or Exposed Concrete Delivered	\$106.00/load
<b>Returned Product Handling Fee</b>	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking excess concrete on their site, or have it returned to Hanson for disposal at the following costs.	
	0.1m <sup>3</sup> – 3.0m <sup>3</sup>	\$510.00
	3.1m <sup>3</sup> – 4.0m <sup>3</sup>	\$680.00
	4.1m <sup>3</sup> – 5.0m <sup>3</sup>	\$850.00
	5.1m <sup>3</sup> – 6.0m <sup>3</sup>	\$1,020.00
	6.1m <sup>3</sup> – 7.0m <sup>3</sup>	\$1,190.00
	7.1m <sup>3</sup> – 8.0m <sup>3</sup>	\$1,360.00
	8.1m <sup>3</sup> – 9.0m <sup>3</sup>	\$1,530.00
	9.1m <sup>3</sup> – 10.0m <sup>3</sup>	\$1,700.00
	10.1m <sup>3</sup> – 11.0m <sup>3</sup>	\$1,870.00
	11.1m <sup>3</sup> – 12.0m <sup>3</sup>	\$2,040.00

\* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

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<b>Slump Modification</b>	For increased slump greater than 80mm a charge per additional 20mm applies. No deductions apply for slumps less than 80mm Easycrete - Slump 120-160mm	\$4.00 per 20mm of slump (or part thereof)  \$6.00/m <sup>3</sup>
<b>Manual Additions</b>	All manual additions made at Hanson concrete plant to be added by Hanson Staff only on top of the ordered mix recipe. Product disclaimers will apply. Site Induction Fee	POA  \$150/hr/person
<b>Sure-set</b>	Gold Silver Bronze	\$27.00/m <sup>3</sup> \$11.00/m <sup>3</sup> \$7.00/m <sup>3</sup>
<b>Small Aggregate</b>	7mm stone or smaller 14mm Other aggregate sizes	\$24.00/m <sup>3</sup> \$12.00/m <sup>3</sup> POA
<b>Plant Delay Fees</b>	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hanson reserves the right to recover costs up to \$17,490 per hour
<b>Quarry Opening Fee</b>		\$26,500 per event
<b>Administration Fee</b>	Replacement invoices or delivery dockets	\$9.00/copy
<b>Temperature Control</b>	Compliance with any temperature specification is not included, however temperature controlled mixes can be supplied	
<b>Concrete Testing</b>	Refer Technical Services Charges attached or provided separately include mix design processing fee	

### Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

### Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

### Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

### Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

### Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ±150 microstrain.

### Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m<sup>3</sup> and quantity increments will apply.  
For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m<sup>3</sup> and quantity increments will apply.  
These load size restrictions may change periodically. For further information please contact your Hymix representative.

### Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

### Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

### Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

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## TECHNICAL SERVICE CHARGES Area - Victoria

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ITEM	Test Method	FEE	Billing Unit
Monday to Friday between 6:00 am and 4:00 pm Note: All public holidays are treated as a Sunday			
		All rates are exclusive of GST	
<b>Standard Compression Test</b> - 100mm cylinders – (min. of 3 cylinders, includes one slump)	AS1012	\$285.00	per test
<b>Extra Compression Test</b> - 100mm cylinders	AS 1012.9	\$85.00	per cylinder
<b>Extra Compression Test</b> - 100mm cylinders (to be tested within 28 hours of sample)	AS 1012.9	\$135.00	per cylinder
<b>Compression Test</b> - 100mm cylinders cure and crush only (delivered to laboratory)	AS 1012.9	\$50.00	per cylinder
<b>Extra Slump Test</b> (if already on site)	AS 1012.3.1	\$65.00	per slump
<b>Slump Flow Test</b>	AS 1012.3.5	\$70.00	per flow
<b>J-Ring Test</b>	AS 1012.3.5	\$80.00	per test
<b>T-500 Test</b>	AS 1012.3.5	\$80.00	per test
<b>Standard Flexural Test</b> – 100mm beam (minimum of 3)	AS 1012.11	\$420.00	per test
<b>Extra Flexural Test</b> – 100mm beam	AS 1012.11	\$135.00	per beam
<b>Flexural Test</b> – 150mm beam (minimum of 3, includes one slump)	AS 1012.11	\$680.00	per test
<b>Extra Flexural Test</b> – 150mm beam	AS 1012.11	\$230.00	per beam
<b>Air Content</b> (if already on site)	AS 1012.4.2	\$85.00	per test
<b>Apparent Volume of Permeable Voids (AVPV)</b>	AS 1012.21	\$400.00	per test
<b>Grout test</b> - Cube 75/50mm (minimum of 3)	AS 1012.9	\$230.00	per test
<b>Extra Grout</b> - Cube/Grout Cube cure and crush only (delivered to laboratory)	AS 1012.9	\$60.00	per cube
<b>Extra Grout</b> - Cube/Grout Cube cure and crush only (PICK-UP BY HANSON)	AS 1012.9	\$70.00	per cube
<b>Drying Shrinkage</b> (set of 3) Cast and measure	AS 1012.8.4/13	\$550.00	per test
<b>Drying Shrinkage</b> (set of 3) Measure only	AS 1012.13	\$450.00	per test
<b>Core test</b> (compression only)	AS 1012.14	\$165.00	per core
<b>Chloride Permeability Testing</b>	ASTM C1202	on request	per test
<b>Chloride Diffusivity</b> (per 3 cylinders)	NT Build 443	on request	per test
<b>Chloride and sulphate test on hardened concrete</b>	AS 1012.20	\$350.00	per test
<b>Bleed test</b> (if already on site)	AS 1012.6	\$380.00	per test
<b>Setting time test</b> – initial setting time (if already on site)	AS 1012.18	\$380.00	per test
<b>Fibre content in plastic concrete</b> (if already onsite)	RC377.01	\$400.00	per test
<b>Density of fresh concrete</b> (if already on site)	AS 1012.5	\$95.00	per test
<b>Density of hardened concrete</b> (Method 1)	AS 1012.12.1	\$70.00	per test
<b>Density of hardened concrete</b> (Method 2)	AS 1012.12.2	\$120.00	per test
<b>Site Establishment Fee</b> (for testing where tester is not already on site unless listed in price)	-	\$130.00	per site
<b>Concrete Mix Trial</b> (materials to be supplied to laboratory and includes slump and up to 6 compressive strength cylinders)	AS 1012.2	\$1,400.00	per mix
<b>NON-DESTRUCTIVE TESTING CHARGES</b>			
<b>Concrete Maturity Sensor</b>	ASTM C 1074	\$255.00	per sensor
<b>Site Visit</b>	ASTM C 1074	\$195.00	per visit
<b>NATA endorsed maturity report</b>	ASTM C 1074	\$80.00	per report
<b>Schmidt Hammer Test and Report</b> - Melbourne Metro area (Additional hourly charges may apply if more sample points are required)	-	\$390.00	per site
<b>Site Investigation incl. Formal Report</b> - Melbourne metro area	-	\$195.00	per hour

## TECHNICAL SERVICE CHARGES Area - Victoria

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STANDARD AGGREGATE TESTING SERVICES (AS 1141)	Test Method	FEE	Billing Unit
		All rates are exclusive of GST	
Sampling of Soil / Aggregate	AS 1141.3.1	\$35.00	per sample
Bulk Density of Aggregate	AS 1141.4	\$145.00	per test
Particle Density & Water Absorption (fine aggregate)	AS 1141.5	\$210.00	per test
Particle Density & Water Absorption (coarse aggregate)	AS 1141.6.1	\$175.00	per test
Particle Size Distribution by sieving (< 4.75mm)	AS 1141.11.1	\$125.00	per test
Particle Size Distribution by sieving (4.75mm – 20mm)	AS 1141.11.1	\$175.00	per test
Particle Size Distribution by sieving (> 20mm)	AS 1141.11.1	\$205.00	per test
Particle Shape by Proportional Calliper (inc. PSD)	AS 1141.14	\$290.00	per test
Flakiness Index (inc. PSD)	AS 1141.15	\$290.00	per test
Average Least Dimension, exc. PSD (> 10mm)	AS 1141.20.1	\$175.00	per test
Average Least Dimension, exc. PSD (5mm & 7mm)	AS 1141.20.2	\$175.00	per test
Average Least Dimension, exc. PSD (Calculation)	AS 1141.20.3	\$60.00	per test
Aggregate Crushing Value	AS 1141.21	\$405.00	per test
Wet Dry Strength Variation	AS 1141.22	\$460.00	per test
Los Angeles Value	AS 1141.23	\$265.00	per test
Sodium Sulphate Soundness – cost per test fraction	AS 1141.24	\$250.00	per fraction
Degradation Factor - Fine, Coarse & Source Rock (exc. Crushing if required)	AS 1141.25.1, 25.2, 25.3	\$185.00	per test
Coarse Aggregate Quality by Visual Assessment	AS 1141.30.1 / RC 372.01	\$115.00	per test
Light Particles	AS 1141.31	on request	per test
Weak Particles in Coarse Aggregates	AS 1141.32	\$140.00	per test
Clay & Fine Silt (settling method)	AS 1141.33	\$70.00	per test
Organic Impurities Other Than Sugar	AS 1141.34	\$70.00	per test
Presence of Sugar	AS 1141.35	\$140.00	per test
Potential Alkali-Silica Reactivity	AS 1141.60.1 / RC 376.03	on request	per test
<b>STANDARD CEMENT TREATED TESTING SERVICES (AS 5101)</b>			
Cement Content of Treated Roadbase Material	AS 5101.3.3	\$120.00	per test
Unconfined Compressive Strength – Preparation & Testing (2 specimens per test minimum)	AS 5101.4	\$350.00	per test
Unconfined Compressive Strength – Testing only	AS 5101.4	\$120.00	per cylinder
<b>STANDARD SOIL TESTING SERVICES (AS 1289)</b>			
Soil Moisture Content – Oven / Frypan drying method	AS 1289.2.1.1 / 2.1.6	\$45.00	per test
Determination of the Liquid Limit of a Soil	AS 1289.3.1.1		
Determination of the Plastic Limit of a Soil	AS 1289.3.2.1		
Plasticity Index of a Soil	AS 1289.3.3.1	\$200.00	per sample
Determination of the Linear Shrinkage of a Soil	AS 1289.3.4.1		
Particle Size Distribution of a Soil or Roadbase material	AS 1289.3.6.1	\$255.00	per test

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STANDARD SOIL TESTING SERVICES (AS 1289)	Test Method	FEE	Billing Unit
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Sand Equivalent of a material	AS 1289.3.7.1	\$185.00	per test
Determination of the pH of a Soil	AS 1289.4.3.1	\$170.00	per test
Determination of the Electrical Resistivity of a Soil	AS 1289.4.4.1	on request	per test
Maximum Dry Density of a Soil – Standard Compaction	AS 1289.5.1.1	\$235.00	per test
Maximum Dry Density of a Soil – Modified Compaction	AS 1289.5.2.1	\$275.00	per test
California Bearing Ratio	AS 1289.6.1.1	\$290.00	per test
Permeability of a Soil	AS 1289.6.7.1 / 6.7.2	on request	per test
Effective Angle of Internal Friction	Q181c	on request	per test
<b>AFTER HOURS AND EXTRA CHARGES</b>			
Laboratory Opening fee - Outside normal working hours (plus relevant testing charges)	-	\$650.00	per item
After Hours Call Out Fee (does not include testing charges)	-	\$525.00	per event
After Hours Testing Surcharge (Weekdays between 4:00 pm and 6:00 pm)		Standard Rate plus 50%	-
After Hours Testing Surcharge (Saturdays between 6:00 am and 12:00 pm)		Standard Rate plus 50%	-
After Hours Testing Surcharge (Weekdays between 6:00 pm and 6:00 am, Saturdays before 6:00 am or after 12:00 pm, Sunday and Public Holidays)		Standard Rate plus 100%	-
Slow Testing Surcharge/Waiting time (less than 1 standard compression tests per hour due to site delays, or delays to original start time)	-	\$140.00	per hour
Travel Charge (if more than 40km from Laboratory location)	-	\$2.00	per km
Cancellation of Testing within 90 minutes of test booked - normal hours (6:00 am to 4:00 pm)	-	\$270.00	per event
Cancellation of Testing within 24 hours - after hours work (Weekdays between 6:00 pm and 6:00 am, Saturdays before 6:00 am or after 4:00 pm, Sunday and Public Holidays)	-	\$1,200.00	per event
Change test age for cylinder / beam testing (if arranged after on-site testing has been completed)	AS 1012.9	\$70.00	per cylinder
Site Supervision (with or without on-site testing)	-	\$175.00	per hour
Re-issue / re-print of test certificates	-	\$50.00	per report
Department of Transport (VicRoads) conc. mix registration – Customer submit	Section 610	\$120.00	per mix
Department of Transport (VicRoads) conc. mix registration – Hanson submit	Section 610	\$700.00	per mix
Technical Manager / Specialist Hourly Rate	-	\$195.00	per hour
Concrete Solutions Specialist Specification Review / Optimisation	-	\$195.00	
AS1379 Compliance Report	-	\$200.00	per report
Concrete Compressive Strength Projection Report	-	\$150.00	per report
Curing Box Supply/Lost/Damaged	-	\$400.00	per item
Concrete Cylinder Moulds Lost/Damaged	-	\$350.00	per item
Inductions	-	POA	per project
Test Report Upload to Client System	-	\$18.00	per report

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