

## SERVICE CHARGES

### Area - Western Australia - South West

Effective Date – 1 January 2023

Expires – 30 June 2024\*  
\*Subject to changes with 30 days notice

ITEM	DESCRIPTION	FEE
<b>Normal Operating Hours</b> Note: All public holidays are treated as a Sunday	Monday to Friday – 5:00am to 3:00pm	Not applicable
<b>Out of Hours</b> Note: Rates are applied as “On site times”	Monday to Friday – 3:00pm to 6:00pm Monday to Friday – 6:00pm to 5:00am* *Including to 5am Saturday Saturday – 5:00am to 12:00noon Saturday – 12:00noon to Monday 5:00am	\$15.00/m <sup>3</sup> (min charge of \$60.00) \$30.00/m <sup>3</sup> (min charge of \$120.00)  \$15.00/m <sup>3</sup> (min charge of \$60.00) \$50.00/m <sup>3</sup> (min charge of \$200.00)
<b>Plant After Hours Service Fee</b> Note: A minimum of 24 hours notice is required prior to delivery	Applies to any supply outside Normal Operating Hours. Note: In addition Outside Hours Charge will also apply. Minimum of 24 hours notice required for all cancellations otherwise fee will be charged regardless of supply.	\$3,000 per event (includes one plant, one batcher and one truck for a period of 4 hours) Over 4 hours \$250/hour or part thereof
<b>Order Cancellation</b>	Applies when a pour greater than 100m <sup>3</sup> is cancelled after 3.00pm on the day prior to the pour	\$1,500 per event
<b>Excess Discharge Time (Waiting Time)</b>	Applies after first 45 minutes on site - Normal Operating Hours - Outside normal Operating Hours	\$3.30/minute after 45 minutes \$6.00/minute after 45 minutes
<b>Truck Standby Fee</b>	Applies outside Normal Operating Hours when an order does not proceed at the original booked time or when delays occur in excess of one hour (with less than 24 hour notice)	\$140.00/hour/truck on a pro rata basis after first hour
<b>Distance Charge</b>	Applies to deliveries greater than 10kms from the nearest plant Unsealed roads	\$2.00/m <sup>3</sup> /km POA
<b>Minimum Load Charge</b>	Applies to Maxi loads less than 4.0m <sup>3</sup>  For loads less than 4.0m <sup>3</sup> delivered greater than 10kms from the nearest plant (This charge is in addition to the Distance charge above)	\$45.00 per undelivered m <sup>3</sup> (or part thereof) less than 4.0 m <sup>3</sup> \$2.00/m <sup>3</sup> /km
<b>Returned Product Handling Fee</b>	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking excess concrete on their site, or have it returned to Hymix for disposal at the following costs. 0.0m <sup>3</sup> – 1.0m <sup>3</sup> 1.1m <sup>3</sup> – 2.0m <sup>3</sup> 2.1m <sup>3</sup> – 3.0m <sup>3</sup> 3.1m <sup>3</sup> – 4.0m <sup>3</sup> 4.1m <sup>3</sup> – 5.0m <sup>3</sup> 5.1m <sup>3</sup> – 6.0m <sup>3</sup> 6.1m <sup>3</sup> – 7.0m <sup>3</sup>	       \$160.00 \$320.00 \$480.00 \$640.00 \$800.00 \$960.00 \$1,120.00
<b>Slump Modification</b>	For increased slump greater than 80mm a charge per additional 20mm applies. No deductions apply for slumps less than 80mm	\$8.00 per 20mm of slump (or part thereof)
<b>Manual Additions</b>	All manual additions made at Hymix concrete plant to be added by Hymix Staff only on top of the ordered mix recipe. Product disclaimers will apply.	POA
<b>Hyset (Set Time Modification)</b>	Hyset Hyset Advantage Hyset Advantage +	\$6.00/m <sup>3</sup> \$11.00/m <sup>3</sup> \$20.00/m <sup>3</sup>
<b>Small Aggregate</b>	10mm stone or smaller 14mm	\$10.00/m <sup>3</sup> \$8.00/m <sup>3</sup>
<b>Plant Delay Fees</b>	Delays to the Hymix production process due to: 1. Changes to the agreed starting time, or 2. Changes to the agreed consumption rate, or 3. Holding trucks on site in excess of 60 minutes	Hymix reserves the right to recover costs up to \$15,000 per hour
<b>Administration Fee</b>	Replacement invoices or delivery dockets	\$10.00/copy

\* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

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<b>Temperature Control</b>	Compliance with any temperature specification is not included, however temperature controlled mixes can be supplied
<b>Concrete Testing</b>	Refer Technical Services Charges attached or provided separately

#### Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

#### Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

#### Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

#### Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

#### Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ±150 microstrain.

#### Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m<sup>3</sup> and quantity increments will apply.  
For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m<sup>3</sup> and quantity increments will apply.  
These load size restrictions may change periodically. For further information please contact your Hymix representative.

#### Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

#### Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

#### Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

# TECHNICAL SERVICES CHARGES

## Area - Western Australia - South West

Effective Date – 1 July 2023

Expires – 30 June 2024\*  
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STANDARD TESTING SERVICES	DESCRIPTION	FEE
Minimum 24 hours notice to book testing and any changes to orders within that time will be subject to availability.		All rates are exclusive of GST
Any testing required over and above normal project assessment for compression should be advised at time of booking		
Standard Compression Test	100mm cylinders (Minimum of 3 cylinders - within 10km of plant)	\$550.00 per test
Extra Compression Test	100mm cylinders	\$105.00 per cylinder
Extra Slump Test		\$180.00 each
Waiting time for Tester		\$140.00 per hour
Early Age Cylinder Crush		\$135.00 each

### ADDITIONAL TESTING AND OTHER ITEMS

Air Content (if already on site)		\$120.00 each
Shrinkage Test	Set of 3 prisms	\$1,100.00 per test
Trial Mix	Laboratory	\$1,600.00 per batch
Chloride Diffusion coefficient	GHD method	\$1,850.00 per test
Rapid Chloride Penetration	ASTM 1202	\$1,050.00 per test
Bleed test	AS1012.6	\$500.00 per test
Re-issue of test certificates	Plus additional charge per certificate	\$20.00 each
Re-printing of test certificates		\$1.00 per page

### ADDITIONAL CHARGES

In addition to the above rates and charged per half hour or part thereof

Late Cancellation of Testing		\$110.00 each
Slow Testing Surcharge/Waiting time		\$130.00 per hour
Testing Surcharge Saturday 5:00am – 12:00noon		\$70.00 per hour
Testing Surcharge Monday to Friday 3:00pm – 9:00pm		\$70.00 per hour
Sunday and other after hours charges		POA

### AGGREGATE TESTING

Moisture content		\$57.00 per test
PSD	AS1141.11	\$85.00 per test
Unit Mass	AS1131.11	\$135.00 per test
Bulk density and water absorption	AS1141.5 to 6.1	\$150.00 per test
Material finer than 75 micron	AS1141.12	\$80.00 per test
Organic impurities	AS1141.34	\$59.00 per test
Soundness	AS1141.24	\$385.00 per test
Los Angeles value	AS1141.23	\$150.00 per test
Light particles	AS1141.31	\$160.00 per test
Friable particles	AS1141.31	\$150.00 per test
Potential reactivity of aggregates	Accelerated mortar bar test (CSIRO method) Concrete prism test	\$1,750.00 per test \$2,150.00 per test
Chloride or sulphate content	AS1012.20)	\$95.00 per test
Particle shape	AS1141.14	\$90.00 per test

### Product Testing

Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

Issue Date Mar-2024

For other test types and charges, please refer to the local Hymix Technical Service Centre for further details.