

## SERVICE CHARGES Area - Perth

Effective Date – 1 July 2024

Expires – 30 September 2024\*  
\*Subject to changes with 30 days notice

ITEM	DESCRIPTION	FEE
		All rates are exclusive of GST
<b>Normal Operating Hours</b> Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 4:00pm	Not applicable
<b>Out of Hours</b> Note: Rates are applied as “ex-plant” times and not “on-site” times.	Monday to Friday – 4:00am to 6:00am Monday to Friday – 4:00pm to 6:00pm Monday to Friday – 6:00pm to 4:00am* *including to 4am Saturday Saturday – 4:00am to 6:00am Saturday – 6:00am to 12:00pm Saturday – 12:00noon to 4:00pm Saturday 4:00pm to Monday 4:00am (in addition to Plant After Hours Service Fee)	\$10.00/m <sup>3</sup> (min charge of \$40.00) \$10.00/m <sup>3</sup> (min charge of \$40.00) \$40.00/m <sup>3</sup> (min charge of \$160.00) \$25.00/m <sup>3</sup> (min charge of \$100.00) \$15.00/m <sup>3</sup> (min charge of \$60.00) \$25.00/m <sup>3</sup> (min charge of \$100.00) \$50.00/m <sup>3</sup> (min charge of \$200.00)
<b>Plant After Hours Service Fee</b> Note: A minimum of 72 hours notice is required prior to delivery	Applies to any supply outside Normal Operating Hours. Note: In addition Outside Hours Charge will also apply. Minimum of 24 hours notice required for all cancellations otherwise fee will be charged regardless of supply.	\$3,000 per event (includes one plant, one batcher and one truck for a period of 4 hours) Over 4 hours \$600/hour or part thereof Extra truck hire \$150/hour with a minimum charge of 4 hours per event
<b>Order Cancellation</b>	Applies when a pour greater than 100m <sup>3</sup> is cancelled after 3.00pm on the day prior to the pour	\$2,000 per event
<b>Excess Discharge Time (Waiting Time)</b>	Applied after first 45 minutes on site - Normal Operating Hours - Outside Normal Operating Hours	\$3.00/minute after 45 minutes \$6.00/minute after 45 minutes
<b>Distance Charge</b>	Applies to deliveries greater than 25kms from the nearest plant outside the metropolitan area	\$3.00/m <sup>3</sup> /km
<b>Truck Standby Fee</b>	Applies outside Normal Operating Hours when an order does not proceed at the original booked time or when delays occur in excess of one hour (with less than 24 hour notice)	\$180.00/hour/truck on a pro rata basis after first hour
<b>Minimum Load Charge</b>	Applies to Maxi loads less than 4.0m <sup>3</sup> up to 25kms (excludes Mini Truck Deliveries)  For loads less than 4.0m <sup>3</sup> delivered greater than 25kms outside the metropolitan area (This charge is in addition to the Distance charge above)	\$50.00 per undelivered m <sup>3</sup> (or part thereof) less than 4.0 m <sup>3</sup>  \$3.00/m <sup>3</sup> /km
<b>Returned Product Handling Fee</b>	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking excess concrete on their site, or have it returned to Hymix for disposal at the following costs. 0.1m <sup>3</sup> – 1.0m <sup>3</sup> > 1.0m <sup>3</sup> rounded to the nearest whole m <sup>3</sup>	\$300.00/m <sup>3</sup> \$200.00/m <sup>3</sup>
<b>Slump Modification</b>	For increased slump greater than 80mm a charge per additional 20mm applies. No deductions apply for slumps less than 120mm	\$6.00 per 20mm of slump (or part thereof)
<b>Manual Additions</b>	All manual additions made at Hymix concrete plant to be added by Hymix Staff only on top of the ordered mix recipe. Product disclaimers will apply.	POA

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<b>Blowback</b>	When pump lines are cleared into the back of a concrete truck (subject to prior approval in writing with OH&S compliance only) - Charge to include returned product handling fee	POA
<b>Hyset (Set Time Modification)</b>	Hyset Hyset Advantage Hyset Advantage +	\$8.00/m <sup>3</sup> \$12.00/m <sup>3</sup> \$24.00/m <sup>3</sup>
<b>Small Aggregate</b>	10mm or less 14mm stone Other Aggregates Sizes	\$13.00/m <sup>3</sup> \$5.00/m <sup>3</sup> POA
<b>Plant Delay Fees</b>	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hymix reserves the right to recover costs up to \$15,000 per hour
<b>Administration Fee</b>	Replacement invoices or delivery dockets	\$10.00/copy
<b>Temperature Control</b>	Compliance with any temperature specification is not included, however temperature controlled mixes can be supplied	
<b>Concrete Testing</b>	Charges apply for requested testing to meet specification requirements.	Refer to Technical Services Charges

### Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

### Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

### Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

### Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

### Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ±150 microstrain.

### Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m<sup>3</sup> and quantity increments will apply. For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m<sup>3</sup> and quantity increments will apply. These load size restrictions may change periodically. For further information please contact your Hymix representative.

### Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

### Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

### Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

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## TECHNICAL SERVICE CHARGES Area - Perth

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ITEM	Test Method	FEE	Billing Unit
<p>Monday to Friday between 6:00 am and 4:00 pm Note: All public holidays are treated as a Sunday</p> <p style="text-align: right;">All rates are exclusive of GST</p>			
<b>Standard Test</b> – 100mm cylinders (min 4 cylinders)	AS1012.1, 3.1, 8.1, 9 & 12.1	\$225	Per test
<b>J Ring</b>	AS1012.3.5 .7(m)	\$100	Per test
<b>Slump Test only</b> (when already on site)	AS1012.1 & AS1012.3.1	\$55	Per slump
<b>Slump Test only</b> (includes travel to site)	AS1012.1 & AS1012.3.1	\$140	Per slump
<b>Extra 100mm cylinder</b>	AS1012.8.1, 9 & 12.1	\$55	Per cylinder
<b>Extra 100mm cylinder</b> - Early age results (within 28 hours)	AS1012.8.1, 9 & 12.1	\$85	Per cylinder
<b>Client supplied specimens</b> -100mm cylinder	AS1012.9 & AS1012.12.1	\$60	Per cylinder
<b>Standard Flexural Test</b> – 100mm beams (min 3 beams)	AS1012.1, 3.1, 8.2, 11, 12.1	\$300	Per test
<b>Extra Flexural test</b> – 100mm beam	AS1012.8.2, 11 & 12.1	\$75	Per beam
<b>Standard Flexural Test</b> – 150mm beams (min 3 beams)	AS1012.1, 3.1, 8.1, 11, 12.1	\$550	Per test
<b>Extra Flexural test</b> – 150mm beam	AS1012.8.2, 11 & 12.1	\$160	Per beam
<b>Grout Test</b> – Cube 75/50mm (set of 3)	AS1012.1, 8.3, 9 & 12.1	\$180	Per test
<b>Extra Cube</b> – Cube 75/50	AS1012.1, 8.3, 9 & 12.1	\$60	Per cube
<b>Extra Cube</b> - Client supplied	AS1012. 9 & 12.1	\$55	Per cube
<b>Day Rate</b> (To be based on Specification Testing frequency and accurate daily supply, any additional testing will be as per the technical surcharges)		POA	Per site
<b>Drying Shrinkage</b>	AS1012.8.4 & 13*	\$700	Per shrinkage
<b>Air Content + Mass per unit Volume</b>	AS1012.4.2	\$160	Per test
<b>Laboratory Trial Mix</b> - includes slump, air, mass per unit volume and up to 6 cylinders. Extra testing as per fees	AS1012.2	\$2,000	Per trial
<b>VPV</b>	AS1012.21	\$400	Per test
<b>Coring</b>	AS1012.14	\$115	Per core
<b>Bleed test</b>	AS1012.6	\$450	Per test
<b>Chloride &amp; Sulphate</b>	AS1012.20	\$300	Per test
<b>Indirect Tensile</b>	AS1012.10	\$240	Per test
<b>Schmidt Hammer Test &amp; Report</b>		\$110	Per hour

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AFTER HOURS AND EXTRA CHARGES	FEE	Billing Unit
	All rates are exclusive of GST	
<b>Laboratory opening fee- Standard Test</b> – Outside normal working hours (plus relevant testing charges)	\$1,200	Per item
<b>After hours call out fee</b> (does not include testing charges)	\$500	Per event
<b>After Hours Testing Surcharge</b>		
Weekdays between 16:00pm & 18:00pm	\$250	Per test
Weekdays between 18:00pm and 06:00am	\$400	Per test
Saturdays between 06:00am & 12:00pm	\$250	Per test
Saturdays before 06:00am and after 12:00pm	\$400	Per test
Sundays and Public Holidays	\$400	Per test
<b>Slow Testing Charge</b> (less than 1 standard compression test/hour due to site delays or delays to original start time)	\$50	Per 15 minutes
<b>Waiting time</b> (waiting time for job onsite, or for job to confirm)	\$50	Per 15 minutes
<b>Tester standby</b> (client requires testing but not confirmed)	\$50	Per 15 minutes (from the confirmed time)
<b>Cancellation of Testing</b> within 1 hour of testing booked		Per event
Weekdays between 6:00am - 16:00pm	\$200	
Weekdays between 16:00pm - 18:00pm N.B After hours surcharge will also apply	\$250	
Weekdays between 18:00pm - 06:00am N.B After hours surcharge will also apply	\$400	
Saturday between 6:00am - 12:00pm N.B After hours surcharge will also apply	\$250	
Saturday between 12:00pm and 24:00pm N.B After hours surcharge will also apply	\$450	
Lab Opening fee (Sunday/Public Holiday)	\$1,200	
<b>Travel Charge</b> (if more than 40km from Laboratory Location)	\$3	Per km
<b>Re-issue/reprint of test certificates</b>	\$70	Per report
<b>Certificate Upload to Portal</b>	\$20	Per request
Priority testing (test results tested and reported as per client's request- regardless of age)	\$200	Per cylinder
<b>Test result Summary</b> – summary of project results	\$300	Per report
<b>Moulds Lost, Damaged, or stolen from site</b>	\$210	Per mould (cyl)
	\$600	Per mould (flex)
	\$800	Per mould (shrinkage)
<b>Other testing equipment</b> (stolen/damaged)	\$400	Per mould (cubes)
	Cost of replacement	Per item
<b>Change test age for cylinder / beam testing</b> (after on-site testing has been completed. All requests for change of age must be in writing)	\$50	Per cylinder
<b>Inductions</b>	\$150	Per hour

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