

**Hymix**

SERVICE CHARGES Area - Sydney Metropolitan

Effective Date – 1 October 2025

Expires – 31 December 2025*
*Subject to changes with 30 days notice

ITEM	DESCRIPTION	FEE
		All rates are exclusive of GST
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday - 6:00am to 5:00pm Saturday - 6:00am to 12:00noon	Not applicable
Out of Hours Note: Rates are applied as "ex-plant" times and not "on-site" times.	Monday to Friday - 4:00am to 6:00am Monday to Friday - 5:00pm to 6:00pm Monday to Friday - 6:00pm to 4:00am Saturday - 4:00am to 6:00am Saturday - 12:00noon to 4:00pm Saturday to Monday - 4:00pm to 4:00am Note: All public holidays are treated as a Sunday	\$10.00/m ³ (min charge of \$40.00) \$30.00/m ³ (min charge of \$120.00) \$50.00/m ³ (min charge of \$200.00) \$25.00/m ³ (min charge of \$100.00) \$60.00/m ³ (min charge of \$240.00) \$150.00/m ³ (min charge of \$600.00)
Plant After Hours Service Fee Minimum 72 hours notice required	Applies to any supply outside Normal Operating Hours. Note: In addition Outside Hours Charge will also apply Minimum of 24 hours notice required for all cancellations otherwise fee will be charges	\$3,500 per event (Includes one plant, one batcher and one truck for a period of 4 hours) Over 4 hours \$500/hour or part thereof Extra truck hire \$125/hour with a minimum charge of 4 hour per event
Order Cancellation	From 8am the day before the pour Less than 25m ³ 25m ³ to 75m ³ More than 75m ³	\$500.00 \$2,000.00 \$4,000.00
Agitator Standby	Applies when outside Normal Operating Hours	\$200.00/hour/agitator on a pro rata basis after first hour
Waiting Time	Applied after first 45 minutes on site Normal Operating Hours Outside Normal Operating Hours	\$6.50/minute after 45 minutes \$10.00/minute after 45 minutes
Minimum Load	Loads less than 4.0m ³	\$90.00/m ³ undelivered
Returned Concrete Handling Fee	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking the excess concrete on their site or have it returned to Hymix at the following cost: Automatic charge for the 1 st m ³ regardless of tip docket > 1.0m ³ rounded up to nearest whole m ³ regardless of tip docket availability	\$500.00/m ³ \$360.00/m ³
Manual Additions Max 12kg per unit	All manual additions	\$30.00/m ³
Slump Modification	Loads where slump is increased \geq 20mm (No deductions apply for slumps less than 80mm)	\$6.00 per 20mm slump (or part thereof)
Blowback	Pump clearing line back into Agitator	No longer permitted
Hyset (Set Time Modification)	Hyset Hyset Advantage Hyset Advantage +	\$10.00/m ³ \$20.00/m ³ \$25.00/m ³
Alternative Aggregate	10mm or less Other	\$10.00/m ³ POA
Sydney Metro Toll Surcharge	Heavy vehicle toll charges for raw material deliveries	\$2.00/m ³
Plant Delay Fees	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hymix reserves the right to recover costs up to \$15,000 per hour
Administration Fee	Replacement invoices or delivery dockets	\$20.00/copy
Concrete Testing	Charges apply for requested testing to meet specification requirements.	Refer to Technical Services Charges

* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

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Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ± 150 microstrain.

Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m³ and quantity increments will apply.
For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m³ and quantity increments will apply.
These load size restrictions may change periodically. For further information please contact your Hymix representative.

Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

TECHNICAL SERVICE CHARGES

Area - New South Wales

(The following charges cover the Sydney Metro area and Country Areas - Central Coast, Newcastle and Hunter Valley areas)

For other areas please contact your local sales representative

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STANDARD TESTING SERVICES	Charge	Billing Unit
Monday to Friday between 6:00 am and 4:00 pm All tests to AS1012, AS1379 and TfNSW Methods All tests exclude 0-2 day age information, but include sample, slump, cast, cure, test report at 28 days	All rates are exclusive of GST	
100mm cylinders (minimum of 3) Sydney Metropolitan area Country Areas listed above	\$312.00 \$342.00	per test per test
Extra single 100mm cylinder Sydney Metropolitan area Country Areas listed above	\$104.00 \$114.00	per test per test
Indirect Tensile Test – 150mm cylinders (minimum of 3)	\$354.00	per test
Grout cubes with no slump (minimum of 3)	\$73.00	each
Flexural Testing (3 x (300mm x 100mm x 100mm beams))	\$624.00	per set
100mm cylinders (crush and report only) Sydney metropolitan area	\$46.00	per cylinder
100mm cylinders (sample, slump and cast only)	\$74.00	per cylinder
100mm cylinders (0-2 day age surcharge) Sydney Metropolitan area Country Areas listed above	\$59.00 \$59.00	per cylinder per cylinder
ADDITIONAL TESTING AND OTHER ITEMS		
Slump (if already on-site)	\$60.00	per test
Air Content (if already on-site)	\$125.00	per test
Density of Fresh Concrete (if already on-site)	\$92.00	per test
Density of Hardened Concrete (Method 2) If in addition to compression cylinders or cores	\$65.00 \$26.00	per test per test
Dry Shrinkage Testing (sample, cast, cure, measure, report)	\$602.00	per test
Dry Shrinkage Testing (cure, measure, report)	\$421.00	per test
Chloride and Sulphate Test on Hardened Concrete	\$413.00	per test
AAR (alkali reactivity) – Accelerated Mortar Bar (RMS T363, AS 1141.60.1)	\$1,560.00	per test
AAR (alkali reactivity) – Accelerated Mortar Bar (RMS T364, AS 1141.60.2)	\$2,600.00	per test
Trial mixes (design, sample and preparation) Testing is charged at above rates	\$1,399.00	per trial
TfNSW Trial mixes (design, sample and preparation) Testing is charged at above rates	\$2,630.00	per trial
Steel Fibres Count in Plastic Concrete	\$171.00	per test
Sorptivity Test (RMS T362)	\$276.00	per test
Vebe Test	\$69.00	per test
Bleeding Test (site)	\$252.00	per test
Bleeding Test (lab)	\$115.00	per test
Setting Time Test	\$281.00	per test
Visual Slump Only Minimum 5 per hour If less than 5 per hour	\$22.00 \$74.00	per test per test
Change Crush Date Fee	\$69.00	per request

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ADDITIONAL TESTING AND OTHER ITEMS	Charge	Billing Unit
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Slump Flow Test (including T-500 and VSI)	\$87.00	per test
J - Ring Test	\$54.00	per test
Rapid Penetration Test	\$82.00	per test
Permeability Test (Core or Moulded)	\$242.00	each
Voids Test (Core or Moulded)	\$104.00	each
Modulus of Elasticity	\$1,262.00	per test
Thermal Testing – Single Point Dry out Test	\$574.00	per test
Thermal Testing – Full Dry Out Test	\$1,148.00	per test
ADDITIONAL CHARGES		
Site Supervision (with or without cylinders)	\$110.00	per hour
Slow Testing (one sample per hour)	\$74.00	per hour
Waiting Time (Pour hasn't commenced)	\$127.00	per hour
Lab Opening Fee – Monday to Saturday before 6:00am or after 4:00pm	\$746.00	per item
Lab Opening Fee – Sunday and Public Holiday (Minimum 4 hours)	\$746.00 \$115.00	per item per hour
Testing on-site after hours – Monday to Saturday 6:00pm - 9:00pm (Minimum 4 hours)	\$94.00	per hour
Testing on-site after hours – Monday to Saturday 9:00pm - 6:00am (Minimum 4 hours)	\$125.00	per hour
Testing on-site after hours – Saturday 6:00am – 6:00pm (Minimum 4 hours)	\$52.00	per hour
Testing on-site after hours – Sunday and public holidays – all day (Minimum 4 hours)	\$104.00	per hour
Late cancellation of concrete - Normal Hours (Notified within 1 hour of the ordered time or if the tester has arrived on site)	\$345.00	per cancellation
Late cancellation of concrete - Night Work (Notified within 24 hours of the ordered time)	\$574.00	per cancellation
Concrete Mix Design Letter	\$173.00	per letter
Concrete Solutions Specialist general consultancy	\$175.00	per hour
Concrete Solutions Specialist specification review and mix optimisation	\$175.00	per hour
Site inspection and technical reporting	\$175.00	per hour
AS1379 compliance report	\$219.00	per report
Concrete compressive strength projection report	\$110.00	per report
MISCELLANEOUS CHARGES		
Re-issue of test certificates	\$64.00	admin fee
Curing box damaged / lost on site	\$402.00	per curing box
100mm Cylinder moulds damaged / lost on site	\$322.00	per mould
Upload Test Certificate	\$13.00	per upload

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